

# Important Covid-19 Information for Summer 2021

We're ready and excited to offer a safe environment for kids to connect, learn and play again this summer! Thanks to our comprehensive health & safety procedures, our diligent staff, and the incredible support of families, we have had zero reported cases of Covid-19 at our camp and school-year programs to date.

**Below is a summary of our current Covid-19 health & safety measures.\* Please read it carefully.**

\*Pine camps will adhere to provincial and municipal public health guidelines as they continue to evolve. We're continuing to closely monitor for updates and we're dedicated to communicating any changes to families as quickly as possible. Our [Summer Camps Covid-19 webpage](#) will be updated regularly and registered families will be emailed directly.

To learn more about day camp plans, dates, prices and other details, please visit our [Summer Camp webpage](#).



# Health & Safety

## Screening and Illness

All campers will be required to complete a daily health screening. Screening questions will reflect public health guidance at the time of camp. Health screenings can take place either:

- At-home Online Screening (preferred)
- In-person screenings at drop-off



**Campers who do not pass the screening will not be permitted to attend camp.**



**Monitoring campers for signs and symptoms of Covid-19 throughout the day**

- If a camper falls ill while at camp, they will be isolated from the rest of their camp group. Caregivers will be contacted to pick up their camper immediately.

## Physical Distancing

- Establishing small camp groups, in accordance with guidelines, that do not mix with other groups.
- Encouraging physical distancing between campers, caregivers and staff within a group whenever possible. Physical distancing may not be possible in situations such as providing first aid, managing camper behaviour and emotions, during safety and emergency situations or inclement weather.

## Masks/Face Coverings

- Campers are required to wear masks when physical distancing cannot be maintained.
  - Families are asked to send campers with two clean masks each day (one to be worn and one extra in their bag in case their mask gets spoiled).
- Caregivers are required to wear masks during pick-up and drop-off.
- Staff are required to wear masks at all times during camp (unless eating or drinking).

## Hygiene & Sanitation

- Increased frequency of routine cleaning and disinfection of high touch surfaces & equipment.
- Washroom facilities will be a private portable toilet for the exclusive use of Pine Project campers and staff, which will be regularly cleaned and sanitized.
- Enhanced hygiene and sanitation practices for campers and staff
  - Requiring frequent handwashing/sanitizing. Hand sanitizer ( $\geq 70\%$  alcohol) will be used when soap and water is not available.
  - Enforcing strict no-sharing policies for food and personal items.

### Camper Code of Conduct

All campers are asked to agree to our Camper Code of Conduct, which includes physical distancing, respiratory etiquette, hand washing and respectful interactions with others.

If campers are unable or unwilling to follow this code of conduct and/or their behaviour puts staff or other campers at risk, warnings will be issued to the camper and their parents. If the camper's behaviour does not improve after positive behaviour management, they may be asked to leave camp.



Please reach out to our team with any concerns, questions or comments at [info@pineproject.org](mailto:info@pineproject.org).

We're looking forward to all of the fun-filled adventures ahead!



# Behaviour & Expectations

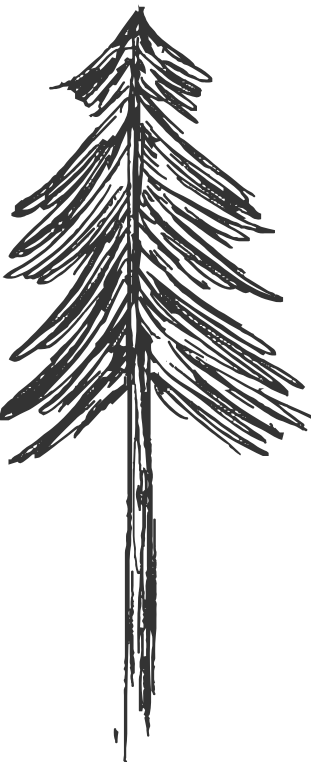
As always, we are committed to maintaining a safe and positive learning environment for participants and staff. Our programs aim to provide space and freedom to explore and learn, supported by clear agreements and expectations for participant behaviour. The reality of Covid-19 requires us all to be even more aware of how we are interconnected, and how our actions impact others.

To ensure everyone's health and safety at program, we are asking that participants honour some basic agreements and are outlining stricter consequences for behaviour that threatens the health and safety of others. Please read and talk about the Code of Conduct with your child.

## Code of Conduct:

**Our core agreements: Take care of 1) Self, 2) Others, 3) Nature.**

Participants must be able to take care of themselves and others by:

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- Physical distancing: Staying at least 2m away from others and using masks when needed
  - Listening to and following staff instructions
  - Following and staying within their group
  - Not sharing items such as food and drinks
  - Practicing healthy personal hygiene, such as sneezing or coughing into their arm
  - Washing their hands themselves
  - Using the washroom themselves
  - Carrying all their items in their own backpack
  - Caring for their own personal needs, such as eating, staying hydrated, changing wet socks (with verbal help and encouragement from staff)

### Communicating with staff:

- Letting staff know if they have a physical need (eg. washroom, feeling sick, thirsty)
- Letting staff know if something is bothering them

### Treating everyone with respect.

- Bullying will not be tolerated.
- Respecting the personal space of other campers.
- Engaging in physical conflict with other campers will not be tolerated.

Participants must also take care of nature by respecting and caring for our natural surroundings.

Supporting participants as they learn to integrate these expectations is a priority for our staff. It is our intention to work with caregivers and participants to address behaviour challenges as they arise. **If these agreements are broken, staff will contact the participant's guardians to discuss strategies and align expectations. If the participant's behaviour does not improve and puts others at risk, the camper may be asked to leave the program.**

# Cancellation & Refund Policies

## Cancellation policy for Summer 2021:

A full refund, less a \$50 non-refundable administration fee/week/person, will be issued to any cancellation made **during the notice period of 28 calendar days or more** prior to the camp's start date.

**No refunds will be issued for cancellations made less than 28 days before the camp's start date.**

**Behaviour:** Campers are expected to honour the Pine Project's Code of Conduct. We reserve the right to dismiss a camper whose behaviour is out of line with this Code of Conduct in a way that puts themselves or others at risk. No refund will be issued for dismissals.

**Weather:** All outdoor camps run rain or shine; therefore, we don't provide refunds or credits for days missed due to weather. All children should come to camp with weather-appropriate clothing and related gear. In the event that extreme weather jeopardizes the health and safety of participants and staff, the Pine Project may choose to cancel camp. No refunds will be issued.

**Park access:** The Pine Project operates in public parks. In very rare circumstances where access to the park has been restricted without notice, camp may be cancelled if an alternative location can not be secured. No refunds will be issued.

**Circumstances beyond our control/force majeure:** The Pine Project will determine whether a refund is warranted.

## Covid-19:

- **The Pine Project reserves the right to make changes to our policies and/or camps to meet provincial and municipal Covid-19 guidance and regulations.** Any cancellation requests in response to changes will be subject to fees as per our cancellation policy.
- If we are required to cancel camp, certain camp weeks and/or individual camp groups due to government mandate, public health recommendations or other Covid-related circumstances **prior to the start of the camp session:**
  - We are not able to guarantee a notice period. However, we will do our very best to advise families as soon as possible.
  - Families will receive a full refund, less a \$50 administration fee/session/person.
- If we are required to cancel camp and/or individual camp groups due to government mandate, public health recommendations or other Covid-related circumstances (e.g. positive Covid case within the camp group) **after the start of the camp session:**
  - We are not able to guarantee a notice period. However, we will do our very best to advise families as soon as possible.
  - Virtual programming will be provided in lieu of in-person programming for the duration of the camp session. No refunds will be issued.
- If a camper is unable to attend camp because they do not meet our screening requirements, no refund will be issued

The Pine Project reserves the right to cancel or change a camp session due to low enrolment. A full refund will be issued.

All cancellations must be requested in writing by emailing [info@pineproject.org](mailto:info@pineproject.org).

We recognize that extenuating circumstances exist. For cancellations due to medical illnesses, or for any other compassionate reason, please apply in writing to [info@pineproject.org](mailto:info@pineproject.org). If the reason is medical- or illness-related please include official documentation.